



**WELL**



# Chronic Care Management

## WHAT IS CHRONIC CARE MANAGEMENT?

Chronic Care Management (CCM) is a care coordination service done outside of the regular office visit and is available for Medicare patients with two or more chronic conditions that place the patient at significant risk of death or functional decline.

By providing support between visits, our CCM services provide the opportunity to better coordinate your care and help you stay on track with your healthcare goals. It can also reduce the risk of emergency events.



## OUR CARE COACH TEAM

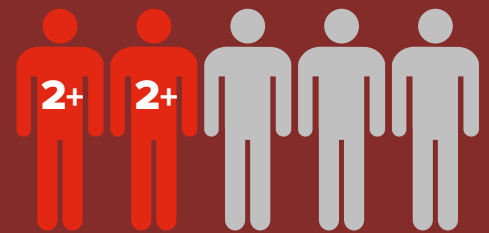
CCM services at Solvera are administered through our Care Coach team. This group of experienced professionals stay in close contact with you and can serve as single point of contact between your provider and your specific healthcare needs.

Once you're enrolled in our Chronic Care Program, you'll be assigned a specific Care Coach. These dedicated Care Coaches will talk with you on a regular basis outside the office, making care coordination easier than ever.

**CONTACT OUR CARE COACHES AT 309.741.2410**

CDC.GOV

**60% of adults**  
have one or more  
chronic health conditions



**2 in 5 adults**  
have two or more  
chronic health conditions

**Care Coaches serve as a single point of contact between your provider and your specific healthcare needs.**

## OUR CHRONIC CARE PROGRAM

The Solvera Health Chronic Care Program provides a personalized path to maintaining your health. Encouraged and supported by Medicare, our program is fully covered by most Medicare Advantage plans and Part B & Supplement combination benefits after your deductible is met.

**1**

### We'll Help You Enroll in the Program

Your provider will recommend the program and your Care Coach will work with you to get enrolled.

**2**

### You'll Get Monthly Phone Appointments

Your Care Coach will schedule these with you.

**3**

### We'll Help Coordinate Specialty Care

This helps ensure there is coordination of care across all providers.

**4**

### We Can Remotely Monitor Your Vital Signs

This is an optional enrollment opportunity you can discuss with your Care Coach.

**5**

### We Can Provide Community Resource and Health Education Support

This could include home health, homecare needs, Meals on Wheels, etc.



## HEALTHY SENIOR

I fully support Solvera and its goal to keep seniors healthy and in their own homes. My contact has primarily been through my Care Coach, a pleasant and helpful person. I'm certain we will be able to work effectively with each other!

SHERRY / CARBONDALE PATIENT

## LOCATIONS

### Peoria

3525 N University Street  
Peoria, IL 61604

**855.476.5837**

[SolveraHealth.com/Peoria](https://www.solverahealth.com/Peoria)

### Galesburg

256 S. Soangetaha Road  
Galesburg, IL 61401

**309.233.2836**

[SolveraHealth.com/Galesburg](https://www.solverahealth.com/Galesburg)

### Carbondale

721 S. Lewis Lane  
Carbondale, IL 62901

**618.457.4999**

[SolveraHealth.com/Carbondale](https://www.solverahealth.com/Carbondale)